

Alibaba.com Assessed Supplier



Assessment Report

Presented to

Changzhou Huiya Decoration Materials Co., Ltd.

常州市汇亚装饰材料有限公司

Gold Supplier & Assessed Company Relationship:	<input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners <input type="checkbox"/> Cooperation Partner
Company Address	No. 45, Weifu Road, Weixing Village, Henglin Town, Wujin District, Changzhou City, Jiangsu Province, China
City / Country:	Changzhou / China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	czhuiya
Gold Supplier Company Name:	Changzhou Huiya Decoration Materials Co., Ltd.
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*Service Provided by SGS
Report No.: 16145743_P+T*





Report Number:	16145743_P+T		
Date of Assessment:	26/Apr./2017	Report Date:	26/Apr./2017
Assessor's Name:	Bill Tang	Validity Period:	27/Apr./2017 -- 26/Apr./2018
Reviewed By:	Sam Wang	Online Verification:	www.sgs.com/ecv

Important Notes:

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Section 1: Company Overview

Company Overview			
1.1 Legal Validity			
Does the company have a valid business license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business License Number:	913204127732065377
Year Established:	21/Apr./2005	Validity Period:	21/Apr./2005 -- 20/Apr./2025
Export Experience:	4	Industry Experience:	12
Registered Address:	Weixing Village, Henglin Town, Wujin District, Changzhou City, Jiangsu Province, China		
Company Address:	No. 45, Weifu Road, Weixing Village, Henglin Town, Wujin District, Changzhou City, Jiangsu Province, China		
Annual review conducted by the Industrial & Commercial Bureau?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Reviewed By:	Market Supervision Administration of Changzhou Municipality Wujin District
Registered Capital:	RMB 60,000,000		
Corporate Representative:	Mr. Yongming Gu		
Industry:	Anti-Static Flooring		
Type of Ownership:	<input checked="" type="checkbox"/> Private Owner <input type="checkbox"/> Public Company <input type="checkbox"/> Joint Venture <input type="checkbox"/> Stated Owned <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other		
Products /Service:	Anti-Static Raised Access Floor (Anti-Static Steel Raised Floor/Wooden Raised Floor/Aluminum Access Floor/Air-Flow System/Ceramic Raised Floor), OA Network Raised Access Floor (Bar Raised Access Floor/GRC Floor/Encapsulated Calcium Sulfate Floor)		
1.2 Company Building Information			
Certification Type: <input type="checkbox"/> Land Certification <input type="checkbox"/> Real Estate Certification <input type="checkbox"/> Lease Agreement <input checked="" type="checkbox"/> Factory Officer Claimed			
Total Building Size: _____ 16,000 _____ m ²			
Number of Building(s) : _____ 6 _____			
Office Size: _____ 3,000 _____ m ²			



Section 2: Human Resources

Human Resources				
2.1 Company Chart				
<pre> graph TD GM[GM] --- ViceGM[Vice GM] ViceGM --- Sales[Sales Dept.] ViceGM --- Financial[Financial Dept.] ViceGM --- Quality[Quality Dept.] ViceGM --- Admin[Admin. Dept.] ViceGM --- Production[Production Dept.] </pre>				
2.2 Employee Headcount				
Department Name	Full Time Employee(s)	Part-Time Employee(s)	Total	
GM	1	0	1	
Vice GM	1	0	1	
Sales Dept.	8	0	8	
Financial Dept.	2	0	2	
Quality Dept.	2	0	2	
Admin. Dept.	1	0	1	
Production Dept.	32	0	32	
Total Number:	47	0	47	
2.3 Management				
Department	Name	Title	Education	Year(s) in Current Company
Confidential	Confidential	Confidential	Confidential	Confidential



Section 3: Current Export Situation

Current Export Situation

There is/are 3 foreign trading employee(s) in the company.

Working Experience	Headcount	Accepted Language	Listening & Speaking	Reading & Writing
Over 30 Years	0	English	Yes	Yes
21-30Years	0	N/A	N/A	N/A
11-20 Years	0	N/A	N/A	N/A
6-10 Years	0	N/A	N/A	N/A
2-5 Years	1	N/A	N/A	N/A
Less than 2 years	2	N/A	N/A	N/A

Does the company have a valid export license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Export License Registration No.:	01362455
Total Revenue (Previous Year):	USD 21,805,247.30
Total Export Revenue (Previous Year):	Confidential
Estimated Export Revenue (Current Year):	Confidential
Trade Agents Employed Overseas:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Nearest Port:	Shanghai Port
Accepted Payment Terms	<input checked="" type="checkbox"/> FOB <input checked="" type="checkbox"/> CIF <input checked="" type="checkbox"/> EXW <input checked="" type="checkbox"/> CFR
Accepted Payment Type:	<input checked="" type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T <input checked="" type="checkbox"/> Credit Card <input type="checkbox"/> Cash <input type="checkbox"/> West Union <input type="checkbox"/> Money Gram <input checked="" type="checkbox"/> Paypal <input type="checkbox"/> Moneybooker
Average lead time from product order confirmation to production delivery (products exiting the factory):	
Product Category	Num Unit
Anti-Static Raised Access Floor	2 Weeks
OA Network Raised Access Floor	2 Weeks
Average Sampling Time	
Product Category	Lead Time
Anti-Static Raised Access Floor	2 Days
OA Network Raised Access Floor	2 Days
The Shortest Sampling Time	
Product Category	Shortest Lead Time
OA Network Raised Access Floor	2 Days



Section 4: Export Business Capacity

Export Business Capacity			
4.1 Market Distribution (Previous 12 Months)			
Market	Main Product(s)	Revenue (USD)	Total Revenue (%)
North America	N/A	0	0
South America	N/A	0	0
Eastern Europe	N/A	0	0
Southeast Asia	Anti-Static Raised Access Floor, OA Network Raised Access Floor	Confidential	Confidential
Africa	Anti-Static Raised Access Floor, OA Network Raised Access Floor	Confidential	Confidential
Oceania	N/A	0	0
Mid East	N/A	0	0
Eastern Asia	Anti-Static Raised Access Floor, OA Network Raised Access Floor	Confidential	Confidential
Western Europe	N/A	0	0
Central America	N/A	0	0
Northern Europe	N/A	0	0
Southern Europe	N/A	0	0
South Asia	N/A	0	0
Domestic Market	Anti-Static Raised Access Floor, OA Network Raised Access Floor	Confidential	Confidential
4.2 Main Clients			
Client Name	Main Product(s)	Total Revenue (%)	
Confidential	Confidential	Confidential	



Section 5: Production Capacity

Production Capacity				
5.1 Annual Production Capacity (Previous Year)				
Anti-Static Raised Access Floor: 400,000 Square Meters, OA Network Raised Access Floor: 600,000 Square Meters				
5.2 Production Capacity				
Product Name	Production Line Capacity	Actual Units Produced (Previous Year)		
Anti-Static Raised Access Floor	50,000 Square Meters/Month	400,000 Square Meters		
OA Network Raised Access Floor	60,000 Square Meters/Month	600,000 Square Meters		
5.3 Production Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Phosphating Treatment Tank	N/A	1	5	Acceptable
Automatic Production Line for OA Bar Raised Access Floor	500*500, 600*600	2	3	Acceptable
Punching Machine	JF21-80, JF21-110, JC23-16T, JC23-63T	8	5	Acceptable
Multiple Spot Welding Machine	DB-275-09002	5	4	Acceptable
Spot Welding Machine	DN-160	2	6	Acceptable
Plate Cutting Production Line	N/A	2	5	Acceptable
Plate Molding Production Line	N/A	1	5	Acceptable
Plastic Powder Spraying Production Line	N/A	1	5	Acceptable
Tube End-Forming Machine	N/A	1	2	Acceptable
GRC Flooring Production Line	N/A	1	5	Acceptable
Profile Cutting Machine	MF-275	3	5	Acceptable
Automatic Circular Seam Welding Machine	FK	1	1	Acceptable
Cement Filling Production Line	N/A	1	5	Acceptable
Overlaying Production Line	N/A	2	5	Acceptable
CNC Edge Banding Machine	MF-1504E	1	5	Acceptable
5.4 Testing Machinery (N/A)				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
N/A	N/A	N/A	N/A	N/A
5.5 Subcontractors (N/A)				
Subcontractor Name	Product Subcontracted	Volume Supplied	Cooperation Period (Years)	
N/A	N/A	N/A	N/A	



Section 6: Quality Assurance

Quality Assurance				
6.1.1 Quality Management System Certification				
Certification	Certified By	Certificate No.	Business Scope	Validity Date
ISO 9001:2008	Beijing Zhongliantianrun Certification Center	10116Q12687R0S	The manufacture and process of anti-static raised floor	25/Apr./2016 -- 14/Sep./2018
ISO 14001:2004	Beijing Zhongliantianrun Certification Center	10116E20519R0S	The environmental management activities involved by The manufacture and process of anti-static raised floor and places	09/Mar./2016 -- 14/Sep./2018
OHSAS 18001:2007	Beijing Zhongliantianrun Certification Center	10116S10345R0S	The occupational health and safety management activities involved by The manufacture and process of anti-static raised floor and places	09/Mar./2016 -- 08/Mar./2019
6.1.2 Product Certification (N/A)				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
N/A	N/A	N/A	N/A	N/A
6.2 Testing Report				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
Test Report	SGS	SHCCM160300976	Raised Access Floor	28/Mar./2016 -- 31/Dec./2049
Test Report	SGS	SHCCM160602363	Raised Access Floor Ceramic Finish SC800	28/Jun./2016 -- 31/Dec./2049
Test Report	MII Anti-Static Products Quality Supervision & Testing Center	17-5059	Anti-Static Moveable Floor & HY600-Q	13/Mar./2017 -- 31/Dec./2049
Test Report	MII Anti-Static Products Quality Supervision & Testing Center	17-5057	OA Movable Floor & QA600-Q	13/Mar./2017 -- 31/Dec./2049
Test Report	Jiangsu Province Inspection & Supervision Center for Floor Products Quality	(2016)DB-WT-T0576	Anti-Static Calcium Sulfate Floor	22/Jul./2016 -- 31/Dec./2049



6.3 Quality Control Management			
Item	Content	Observations /Comments	
6.3.1	Is there quality control on all production lines?	<input checked="" type="checkbox"/> Yes, all production lines have adequate quality control <input type="checkbox"/> Yes, some production lines have adequate quality control <input type="checkbox"/> No	
6.3.2	Do the QA/QC inspectors work independently from the production line?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
6.3.3	Who does the QC/QA Manager /Supervisor report to?	GM--Mr. Yongming Gu	
6.3.4	How many QA/QC inspectors in total?	2	
No. of Employees in Each Production Line:			
	Production Line	Supervisor	No. of Operators
	Workshop	1	31
6.3.5 Average Guarantee Time			
	Product Category	Guarantee Time	
	Anti-Static Raised Access Floor	1 Year	
	OA Network Raised Access Floor	1 Year	
6.3.6 The Longest Guarantee Time			
	Product Category	Guarantee Time	
	OA Network Raised Access Floor	1 Year	
6.4 Supplier Management			
Item	Content	Observations /Comments	
6.4.1	Does the company have a supplier assessment procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
6.4.2	Does the company have an updated list of approved suppliers?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
6.4.3	Has the company established and implemented a standard procedure for purchasing contract review and approval?	<input checked="" type="checkbox"/> Yes, with written standard procedures <input type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No	
6.4.4	Does the company keep its supplier assessment reports?	<input type="checkbox"/> Yes, assessment reports are available for more than 3 years <input type="checkbox"/> Yes, assessment reports are available for the last 1-3 years <input type="checkbox"/> Yes, assessment reports are available for the previous 12 months <input checked="" type="checkbox"/> No	



6.4.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<input checked="" type="checkbox"/> Yes, the purchasing document includes all the information required <input type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No
6.4.6	Is there a procedure to conduct random product inspections after final packaging?	<input type="checkbox"/> Yes, with clear standard and written inspection records <input type="checkbox"/> Yes, with inspection records but no procedures <input type="checkbox"/> Yes, with procedures but no inspection records <input checked="" type="checkbox"/> No, inspections are not necessary

6.5 After Sales Service

Item	Content	Observations /Comments
6.5.1	Is customer feedback, including complaints, clearly recorded and maintained?	<input checked="" type="checkbox"/> Yes, with a standard feedback form and records <input type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input type="checkbox"/> No
6.5.2	Are there any clear procedures for handling customer complaints?	<input checked="" type="checkbox"/> Yes, with clear procedures and written records <input type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input type="checkbox"/> No
6.5.3	Is there a closed-loop corrective action system in place?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6.5.4	Can finished/packaged products be traced by lot identification to the appropriate raw material test reports?	<input type="checkbox"/> Yes, with procedures to trace raw materials <input checked="" type="checkbox"/> Yes, main raw material can be traced <input type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No
6.5.5	Is there a product alert and recall procedure?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No



Section 7: Production Process Management

Quality Control Management		
Item	Content	Observations /Comments
7.1	Is the factory tidy and clean enough for production?	<input type="checkbox"/> Yes, very good <input checked="" type="checkbox"/> Yes, acceptable <input type="checkbox"/> No, needs improvement <input type="checkbox"/> No, very poor
7.2	Are the following items /documents provided at the appropriate location?	<input type="checkbox"/> Work instructions <input type="checkbox"/> Approved sample <input type="checkbox"/> Product picture <input checked="" type="checkbox"/> No the above-mentioned was not available.
7.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<input type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input checked="" type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<input type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input checked="" type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.5	How are finished products inspected?	<input type="checkbox"/> 100% of products with detailed inspection <input checked="" type="checkbox"/> Random inspection <input type="checkbox"/> No inspection <input type="checkbox"/> No inspection necessary
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<input type="checkbox"/> Yes, the units are separated and marked clearly <input checked="" type="checkbox"/> Yes, the units are separated but not marked clearly <input type="checkbox"/> No
7.7	How are finished products that failed inspection handled?	<input checked="" type="checkbox"/> Repaired and re-inspected <input checked="" type="checkbox"/> Thrown away <input type="checkbox"/> No inspection necessary



Section 8: R & D Capacity

R&D Capacity				
8.1 Current Situation				
There is/are <u>0</u> R&D engineer(s) in the company.				
Education Level	Headcount		Work Experience	Headcount
Doctorate	0		Over 30 Years	0
Post-Graduate	0		21-30 Years	0
Graduate	0		11-20 Years	0
Junior College	0		6-10 Years	0
Technical School	0		2-5 Years	0
High School	0		Less than 2 years	0
Patent Situation				
Patent No.	The Name of the Patent	The Patent Type	Available Date	
N/A	N/A	N/A	N/A	
Brand Situation				
Registration/ application No.	Brand Name	For Approval to Use Goods	Validity Date	Ref.
N/A	N/A	N/A	N/A	N/A
The Average Time For New Products Launched				
Product Category		Lead Time		
Anti-Static Raised Access Floor		1 Month		
OA Network Raised Access Floor		1 Month		
The Shortest Time For A New Item Launched				
Product Category		Shortest Lead Time		
OA Network Raised Access Floor		1 Month		
Does the company provide ODM service for others?		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Are there relevant design input/output, review, and verification documents available for the assessment company?		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Based on inspection, are R & D employees equipped with adequate specialized equipment?		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
If yes, please list all key equipment used:		N/A		
Do R& D employees use any specific software for designing new products?		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		



If yes, please list the main software used:	N/A
Please list all certifications and/or qualifications of the R & D department:	N/A
Has the company established standard design procedures for new products?	<input type="checkbox"/> Yes, with clear written instructions <input type="checkbox"/> Yes, without written instructions <input checked="" type="checkbox"/> No
Have the designed products been internal verified or validated?	<input type="checkbox"/> Yes, with clear written records <input type="checkbox"/> Yes, only part written records <input type="checkbox"/> Yes, without written records <input checked="" type="checkbox"/> No
Have the designed products been tested by a third-party inspection body?	<input type="checkbox"/> Yes, all designed products have been tested <input type="checkbox"/> Yes, only part of designed products have been tested <input checked="" type="checkbox"/> No
Are the designed products confirmed by the customers?	<input type="checkbox"/> Yes, all designed products have been confirmed <input type="checkbox"/> Yes, part of designed products have been confirmed according to client's requirements <input checked="" type="checkbox"/> No
Does the company has qualification requirements for designers?	<input type="checkbox"/> Yes, with written job description <input type="checkbox"/> Yes, without written job description <input type="checkbox"/> No, but at least two years design experience is needed <input checked="" type="checkbox"/> No
Are the designers' qualifications recognized by the company?	<input type="checkbox"/> Yes, with written records <input type="checkbox"/> Yes, without written records <input checked="" type="checkbox"/> No

8.2 R&D Real Case Description (N/A)

Customer's Name	N/A
Customer's Location	N/A
Customer's Industry:	N/A
Order's Requirement Description:	N/A

8.3 Design Process (N/A)

Process 1	Process 2	Process 3
N/A	N/A	N/A
Description: N/A	Description: N/A	Description: N/A

8.4 Design Devices (N/A)

Device 1	Device 2	Device 3
N/A	N/A	N/A



Section 9: Company Development / Expansion Plans

Company Development / Expansion Plans		
Item	Company Development Action	Timeframe
1	The organization is going to expand production capacity.	2017



Section 10: Production Flow

Production Flow					
No	Production Process	No	Production Process	No	Production Process
1	 Raw Material	2	 Cutting	3	 Molding
4	 Welding	5	 Phosphating	6	 Spraying
7	 Cement Filling	8	 Cleaning	9	 Maintaining
10	 Overlaying	11	 Assembly	12	 Packing
13	 Warehouse	14	 Delivery	N/A	N/A
					N/A



Alibaba.com Assessed Supplier Assessment Report

Report No.: 16145743_P+T

Quality Management System Certification Photos

Certification & Photos -- ISO 9001:2008



Certification & Photos -- ISO 14001:2004



Certification & Photos -- OHSAS 18001:2007

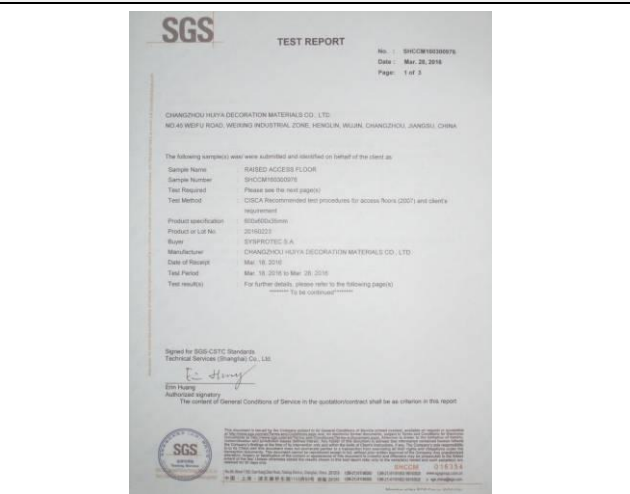


N/A

N/A

Testing Report Photos

Certification & Photos -- Test Report



Certification & Photos -- Test Report





Certification & Photos -- Test Report

 检测报告编号: 17-0687 第 2 页 共 4 页		报告编号: 17-0687 第 4 页 共 4 页	
产品名称	防静电活动地板	型号	HY600-Q
规格	600×600×30mm	生产单位	常州市汇东装饰材料有限公司
委托单位	常州市汇东装饰材料有限公司	送检者	柯立军
委托日期	20170307	检验类别	委托检测
检验日期	20170309	样品数量	2块+1备用
检验项目	机械性能,外观,燃烧性能,接地电阻		
检验依据	SJ/T 10796-2001, SJ/T 11236-2001, GB 8624-2012		
检验结果	经检测,该“防静电活动地板”的机械性能、外观、燃烧性能 和系统电阻均符合国家有关标准及要求。 该检测报告有效期为壹拾贰个月。		
结论	合格		

检测: 宋晓男 审核: 柯立军 复核: 柯立军

Certification & Photos -- Test Report

 检测报告编号: 17-0687 第 3 页 共 4 页		报告编号: 17-0687 第 4 页 共 4 页	
产品名称	OA活动地板	型号	QA600-Q
规格	600×600×30mm	生产单位	常州市汇东装饰材料有限公司
委托单位	常州市汇东装饰材料有限公司	送检者	柯立军
委托日期	20170307	检验类别	委托检测
检验日期	20170309	样品数量	2块
检验项目	机械性能,外观,燃烧性能		
检验依据	GB 8624-2012, SJ/T 10796-2001		
检验结果	经检测,该“OA活动地板”的机械性能、外观和燃烧性能均 符合国家有关标准及要求。 该检测报告有效期为壹拾贰个月。		
结论	合格		

检测: 宋晓男 审核: 柯立军 复核: 柯立军

Certification & Photos -- Test Report

江苏省地板产品质量监督检验中心
Jiangsu Province Inspection & Supervision Center for Floor Products Quality
检验检测报告
TEST REPORT

产品名称	防静电活动地板	规格	600×600
生产日期/批号	2016.09.08	检测委托	201609-120
实施标准/方法/标准	SJ/T 10796-2001, SJ/T 11236-2001, GB 8624-2012		
委托单位/地址/电话/邮编	常州市汇东装饰材料有限公司, 武进区遥观镇, 1210000000		
生产单位/地址/电话/邮编	常州市汇东装饰材料有限公司, 武进区遥观镇, 1210000000		
样品来源	送检	样品数量	2块+1备用
样品编号	170309-01	检测日期	2017.03.09
检验项目	机械性能,外观,燃烧性能	检验依据	GB 8624-2012, SJ/T 10796-2001, SJ/T 11236-2001
检验结果	经检测,该地板符合GB 8624-2012, SJ/T 10796-2001, SJ/T 11236-2001标准的要求。		
检验结论	合格		

检测: 宋晓男 审核: 柯立军 复核: 柯立军

N/A

N/A



Section 12: Company and Product Samples

Company and Product Samples	
Company Gate	Office
	
Workshop Buildings	Workshop
	
Workshop	Workshop
	



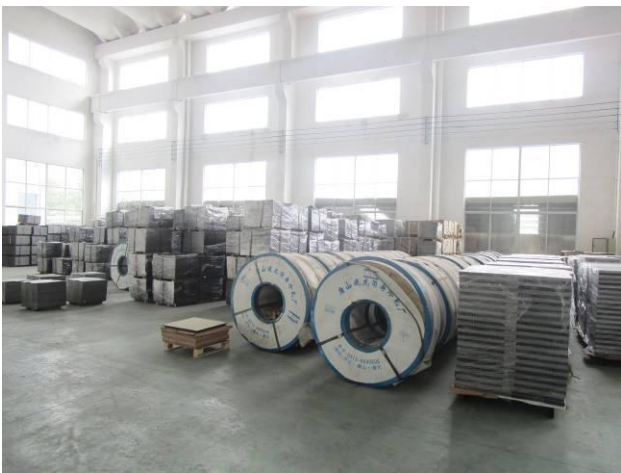
Workshop



Workshop



Raw Material Warehouse



Semi-Finished Products Warehouse



Warehouse



Warehouse





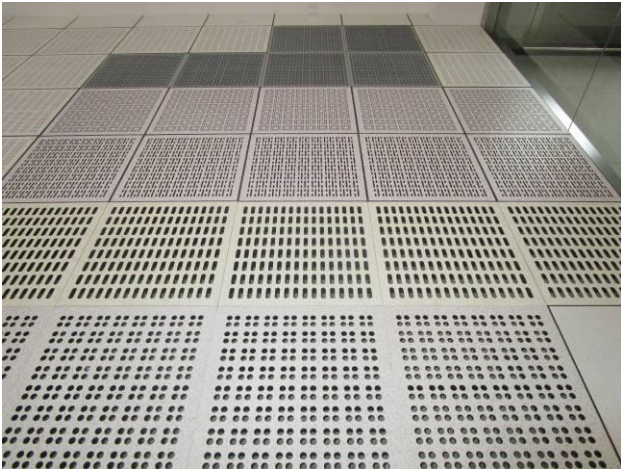
Product Samples



Product Samples



Product Samples



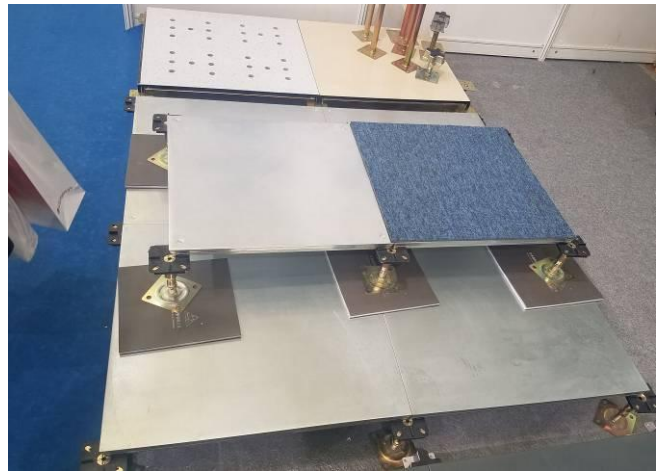
Product Samples



Product Samples



Product Samples





Section 13: Competitive Advantages

13.1 Product Group Capacity		
13.1.1 Products Sold (Within 12 Months)		
Products Name	Quantity	Revenue (USD)
Anti-Static Raised Access Floor	400,000 Square Meters	Confidential
OA Network Raised Access Floor	600,000 Square Meters	Confidential
13.1.2 Suppliers Cooperated With (Within 12 Months)		
No. of cooperation suppliers (total)	Confidential	
No. of suppliers (which cooperated over 2 times)	Confidential	
No. of provinces which cooperation suppliers belong to	Confidential	
Would the company like to provide design solution service for integration project?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
If yes, these projects include	Anti-Static Raised Access Floor, OA Network Raised Access Floor	
Would the company like to provide a total solution for purchasing?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> Part, _____ <input type="checkbox"/> No	
If yes, please describe it	Anti-Static Raised Access Floor, OA Network Raised Access Floor	
13.1.3 Real Case Description:		
Customer Name	Confidential	
Customer Country	South Africa	
Customer Region	Africa	
Products Category	Anti-Static Steel Raised Floor	
Order Value (USD)	Confidential	
Order Processing Process	Order Receiving-Reviewing-Production-Shipment	
Customer's Feedback	Accepted	
13.2 Real Case for Lower MOQ & Lead Time		
Products Name	MOQ (Within 12 Months)	Lead Time
Anti-Static Raised Access Floor	50 Square Meters	2 Days
OA Network Raised Access Floor	50 Square Meters	2 Days
13.3 Real Case for Large Contract & Lead Time		
Products Name	Order (Within 12 Months)	Lead Time
OA Network Raised Access Floor	43,700 Square Meters	1 Month



13.4 Overseas After Sales Service Capacity				
13.4.1 Do you have an overseas onsite service center?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
13.4.2 If yes, what onsite after-sales services are included		Location	Evidence- provided	Self-description
Equipment -installation, maintenance and other services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Technical advice	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Personnel training	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Other		N/A	N/A	N/A
13.4.3 Average response time	24 Hours			
13.5 After-sales service capacity				
Does the company accept small order?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			

-- End of Report --